



# Assessing and Improving Organizational Health: Pathways to Effective Partnerships

2020 Governor's Conference on Volunteerism

Thursday, June 25, 2020

Volunteer NH hosts the annual **Governor's Conference on Volunteerism** in partnership with the Governor's Office.

The purpose of the conference is to educate, enhance skills, and provide professional development that will support and strengthen New Hampshire's volunteer programs and organizations.

Learn more by visiting [VolunteerNH.org](http://VolunteerNH.org)

## Session Chat

09:40:13 From Katie Pazienza : Hi everyone, and welcome! Please feel free to introduce yourself here in the chat. Where are you logging in from today?

09:40:16 From Jeannette Mendez : Jeannette Mendez/ Hartford CT

09:40:19 From Nancy Burns : Hi! Nancy Burns from the UMV MRC in Westford, MA.

09:40:39 From Katie Pazienza : I am logging in from Westford, MA, too! Katie here.

09:40:57 From Leslie Griffin : Leslie Griffin from FIT VISTA

09:40:58 From Melinda Campbell : Melinda Campbell from AmeriCorps in Northfield, VT

09:41:09 From Kim White Feather-Altomare : Good Morning I am Kim White Feather-Altomare, from Center Ossipee, NH - White Feather Mobil Recovery Service

09:41:13 From Jazmin Belcoure : Hi, Jazmin Belcoure from Monadnock RSVP Volunteer Center. I'm logging in from my home in Swanzey NH

09:41:16 From Leslie Griffin : Logging in from Milford NH

09:41:45 From Felicia McCowan : Farmington nh

09:42:04 From Jess Casterline : Jess from Plymouth, NH

09:42:07 From Cleora Ohar : Hi, I'm Cleora, an AmeriCorps VISTA serving at Nashua Community College in NH.

09:42:11 From Ariel Kapteyn : Ariel Kapteyn joining from Manchester, NH

09:42:30 From Andrea LaMoreaux : Andrea Lamoreaux, from NH LAKES

09:42:38 From Hilary Stark : Hilary from AmeriCorps recovery core serving greater Tilton are family resource center

09:42:59 From Sarah Boelig : Good Morning! Sarah from Laconia, co-founder of Helping Hands Senior Support!

09:43:03 From Pat Sicard : Pat Sicard, Volunteer Manager, RSVP of the Pioneer Valley. Logging in from West Chesterfield, MA

09:43:13 From AnnMarie SanAntonio : Hi! I'm AnnMarie from Americorps

09:43:26 From Riché Colcombe : Riché Colcombe from Hillsborough

09:43:26 From Sarah Specht : Sarah from Epilepsy Foundation New England, MA

09:43:32 From johnathan Lemitelamy : my name is Jon, Good morning from goodwill AmeriCorps

09:43:34 From Karen Bemis : Good morning, Karen Bemis from the Newfound Lake Region Association.

09:43:35 From Linda Quebec : Linda Quebec with the Granite YMCA in Manchester.

09:43:36 From Nancy Neu : Good Morning Nancy from Goodwill VISTA in downeast maine

09:43:45 From Jennifer Wright : Jennifer Wright Granite YMCA Manchester NH

09:43:48 From Sara Varela : Good morning, logging in from Portsmouth.

09:43:49 From Bob Jones (OLLI @ Granite State College) : Bob Jones, OLLI @ GSC

09:43:55 From Brenda Petell : Brenda Petell, Berkshire United Way (Pittsfield, MA)

09:44:03 From Adrianna Padilla : Adrianna Padilla, Americorps at epilepsy foundation new england

09:44:16 From Riché Colcombe : Unfortunately I can't stay for the full session so I look forward to the recorded version 😊

09:44:17 From Catherine Dill : Catherine from Portsmouth Naval Shipyard. Kittery, ME

09:44:28 From Glafyra Ennis-Yentsch : Glafyra Ennis-Yentsch Northampton, Mass. RSVP

09:45:00 From Ellen Green : Ellen Green, Southwestern VT Council on Aging, West Rutland, VT

09:45:09 From Nancy Burns : Agree with Rliche; I have to step out after an hour.

09:45:16 From Carrie Limeburner : Good Morning

09:45:24 From Kathleen Procek : Kathleen Procek - Children's Hospital at Dartmouth-Hitchcock

09:45:43 From Carrie Limeburner : Carrie Limeburner, UMaine Center on Aging, RSVP

09:45:43 From Sharolyn Fortin : Good Morning Sharolyn from Franklin VNA & Hospice Franklin Nh

09:46:23 From Mary Roberge : Mary Roberge - volunteer - AARP NH

09:46:43 From Mallory Brunet : Mallory Brunet SCP coordinator, Bangor ME

09:47:33 From Margaret Taylor : good morning, Margaret from AmeriCorps serving at Revive Recovery center Nashua nh.

09:48:09 From Michael Banks : michael Banks Americrops serving at Revive Recovery center Nashua nh.

09:48:14 From Molly Plummer : Good morning  
Molly Plummer Americorps member serving at Revive Recovery Center in Nashua NH

09:48:44 From Michael Banks : AmeriCorps

09:49:03 From Natalie Ryckman : [https://ssir.org/articles/entry/collective\\_impact](https://ssir.org/articles/entry/collective_impact)

09:49:36 From Kim White Feather-Altomare : Hi Natalie.

09:50:48 From Peggy Verney : Hi all, Peg Verney here, AmeriCorps member serving North Conway, NH

09:59:13 From Katie Pazienza : Feel free to share any questions here! Susan will be stopping periodically to answer them.

10:12:13 From Haylie Stoddard : Hi, My name is Haylie. Event Coordinator for Intown Concord a 501(c)3 nonprofit. I like the idea of having a focus group or online survey to gauge the reputation and knowledge of our organization

10:19:24 From Mikayla Collins (VNH) :  
[https://www.caseygrants.org/what\\_we\\_are\\_learning/organizational-assessment-activity-  
oa2/](https://www.caseygrants.org/what_we_are_learning/organizational-assessment-activity-<br/>oa2/)

10:21:28 From Nancy Burns : Offline, I'd love to follow up about the partnership involving U.Mass Lowell.

10:22:39 From Katie Pazienza : Hi Nancy, I believe that Susan will be sharing her contact information and the end of the presentation so that you can connect with her on this program!

10:32:53 From Kim White Feather-Altomare : There is no real consensus about what health actually means for an organization. Some organizations equate it with culture, some others with effectiveness yet others with employee engagement, how do you get different organization on the same page?

10:33:57 From Katie Pazienza : Thanks for your question, Kim! I will share this with Susan at our next question break :)

10:37:32 From Carrie Limeburner : Can I find your virtual services guidebook on line.

10:42:17 From Carrie Limeburner : Thank you.

10:45:35 From Kim White Feather-Altomare : Business Leaders can't neglect to ensure that their targets are set, and strategies are developed, budgets are allocated and so on, but what is the emphasis you would use to drive a better connection between organizations that can enhance each others business and the core values that they share?

10:54:13 From Leslie Griffin : Thank you so much.

10:54:29 From Mikayla Collins (VNH) : [slinn@epilepsynewengland.org](mailto:slinn@epilepsynewengland.org)

10:54:54 From Kim White Feather-Altomare : Thank you for answering the questions.

10:54:55 From Madison Pierce : Thank you! Very informative!

10:55:07 From Katie Pazienza : Thanks, everyone! Here is the link to let us know what you thought of the session:  
[https://docs.google.com/forms/d/e/1FAIpQLSfSZfh4TlIrtdaCgsdAU2t39d13CJ-9t6gCd7iJ47Q\\_BMScjnw/viewform?usp=sf\\_link](https://docs.google.com/forms/d/e/1FAIpQLSfSZfh4TlIrtdaCgsdAU2t39d13CJ-9t6gCd7iJ47Q_BMScjnw/viewform?usp=sf_link)

10:55:44 From Nancy Burns : REALLY useful session! Hope to APPLY these ideas in the job moving forward.

10:56:27 From Jennifer Wright : Thank you

10:56:32 From Lesley Rossi : Thanks, Susan!

10:56:39 From Mary Roberge : Great Session! Thank you!!!!

10:56:39 From Kim White Feather-Altomare : I am hoping to use this information in my future endeavours

10:56:40 From Kerri O'Brian : Thank you very much!

10:56:46 From Deb Gardner : Thank you

10:56:49 From Pamela Corcoran : Thank you

10:56:52 From Patricia Dixe : Good Morning, Pat Dixe from Monadnock RSVP Center, Keene, NH

10:56:58 From Cleora Ohar : Thank you very much for an informative session!

10:57:01 From Adrianna Padilla : thank you!

10:57:05 From Brenda Petell : Thank you.

10:57:06 From Donna Hepp : Thanks !

10:57:14 From AnnMarie SanAntonio : Thank you!

10:57:15 From Sharolyn Fortin : Thank you

10:57:22 From Gretchen Stallings : This was awesome

10:57:22 From Jazmin Belcoure : thank you

10:57:28 From johnathan Lemitelamy : thank you :)

10:57:43 From Glafyra Ennis-Yentsch : Thank you Susan

10:57:57 From Sarah Specht : Thank You!

10:58:09 From Pat Sicard : Thank you Susan

10:58:09 From Izcar Desueza : Thanks