



Best Practices for Virtual Services to Children, Youth, and Families

2020 Governor's Conference on Volunteerism

Tuesday, June 23, 2020

Volunteer NH hosts the annual **Governor's Conference on Volunteerism** in partnership with the Governor's Office.

The purpose of the conference is to educate, enhance skills, and provide professional development that will support and strengthen New Hampshire's volunteer programs and organizations.

Learn more by visiting VolunteerNH.org

Session Chat

[Attendees introduce themselves]

15:45:12 From Helene Bureau : HI,

15:45:37 From Damond Ford : Damond, NH GEAR UP Alliance

15:46:00 From Gene Kuczewski : Gene Kuczewski From Souhegan CERT and NH DBHRT

15:46:01 From Leslie Griffin : Leslie Griffin, FIT VISTA

15:46:13 From Tammy Downing : Hi, I'm Tammy Downing. I am a recruiter for the Girls Scouts of the Green and White Mountains

15:46:13 From Susan Amburg : Susan Amburg, Whole Village Family Resource Center, Plymouth

15:46:21 From Maria Smith : Maria Smith - Cooking Matters NH and New Hampshire Food Bank

15:46:22 From Jennifer Wright : Jen Wright YSTAY Teacher Middle School at Parkside Granite YMCA

15:46:23 From Melinda Campbell : Melinda, AmeriCorps, serving at CVCOA Barre, VT

15:46:25 From Ann Vennard : Hello! I am Ann from Cornerstone VNA, we run a virtual caregiver café for family caregivers so I was super interested in this session, thanks!

15:46:26 From Dawn Brown : Dawn Brown, The Salvation Army

15:46:29 From Patti Morris : Patti Morris from Friends Foster Grandparent Program

15:46:31 From Molly April : Molly April - International Institute of New England

15:46:33 From Kim White Feather-Altomare : I am Kim White Feather Altomare, from Center Ossipee, NH AmeriCorps alumni

15:46:38 From Kimberly Covell : HELLO! From East Bridgewater, Ma

15:46:46 From Riché Colcombe : Riché from Hillsborough

15:46:56 From Katie Pazienza : Katie - Goodwill NNE AmeriCorps out of Manchester

15:46:58 From Annie Dowling : Annie Dowling from HAVEN out of Portsmouth!

15:46:58 From Victoria Barger : Victoria - Manchester, NH

15:46:58 From Mireilla Padilla : Mireilla Padilla from Epilepsy Foundation New England

15:46:59 From Adrianna Padilla : Hi, I'm Adrianna, Americorp member

15:47:00 From Judy Bowe : Judy Bowe - Epilepsy Foundation New England

15:47:00 From Miranda Hanson : Miranda Hanson, Resident Services at Portland Housing Authority in Portland, ME

15:47:01 From Melissa Spaulding : Melissa Spaulding Americorp mentor working in a highschool

15:47:04 From Natasha Dalton : Natasha Dalton, AmeriCorps, serving Epilepsy Foundation New England

15:47:06 From Sara Varela : Hello, I'm Sara. I run a youth preparedness program in New England

15:47:10 From Alana Svensen : Hi everyone, I'm Alana with AmeriCorps NCCC

15:47:23 From Donna Hepp : Donna Hepp Belknap County Conservation District

15:47:24 From Lily Wellington : Lily Wellington from Friends Program

15:47:38 From Amanda Lewis : Hi, Amanda from the family resource center of central NH

15:47:51 From John Lemitelamy : hi my name is Jon, am member at goodwill Americorp

15:47:53 From Andie Oates : Andie Oates, Americorps at Epilepsy Foundation New England

15:48:02 From Julie Lynch : Hi! Julie Lynch from Families in Transition-New Horizons

15:48:21 From Mary Roberge : Mary Roberge-Lead Volunteer for AARP NH

15:48:49 From Samantha Staples : Hi! Sam, AmeriCorps Epilepsy Foundation New England

15:49:07 From Larissa Striga (Event Chair) : Hi everyone! I'm Larissa Striga, Conference Chair and Director of Programs at Campus Compact NH

15:49:16 From Rebecca Consaul : Hello, Im Rebecca Consaul from Americorps EFNE :)

15:50:03 From Therese Ross : Hi, I'm Therese from MA

15:51:03 From Danielle Dubois : Hi Folks, Danielle from VT

15:52:20 From Mikayla (VNH) : Here's a fun video from the Epilepsy Foundation's Young Leaders Network: <https://video214.com/play/y9mywXaUblJQsRfB58zPVw/s/dark>

15:53:17 From Molly Plummer : Hello!
Molly Plummer Americorps member serving at Revive Recovery Center in Nashua

15:55:04 From Jiffi Rainie : Hello All! Thanks for being here! I am on the Board of Directors for Volunteer NH and past chair of the conference.

[General comments and questions]

16:15:52 From Lesley Rossi : Do you think you may be able to serve more people in this remote way because it gives people access that may have had barriers to an in person camp? And also are you doing anything to aid families that are limited by technology?

16:17:16 From Patti Morris : A challenge for many older American volunteers is the lack of technology. Any ideas on how to bridge that gap?

16:26:55 From Riché Colcombe : If you aren't aware, keeping the video off also improves bandwidth and quality of the meeting

16:28:13 From Riché Colcombe : When you have a participant who's voice doesn't come through clearly on Zoom, if you have them shut off the video, you will find the quality of their voice is substantially better.

16:29:21 From Jennifer Wright : agree that happened with my students.

16:35:23 From Patti Morris : Do you communicate with your clients' schools? If so how is that working out?

16:56:01 From Mikayla (VNH) : Best practices guide (will also be shared later, with the recording):
<https://volunteernh.org/wp-content/uploads/2020/06/EFNE-Virtual-Best-Practices.docx>

17:02:01 From Jennifer Wright : Thank you

17:02:30 From Kimberly Covell : VERY GOOD PRESENTATION!!!

17:02:44 From Anne Marie Yorio : Thank you!

17:02:49 From Natasha Dalton : GREAT presentation!! Thank you!

17:03:16 From Melissa Spaulding : Very helpful

17:03:52 From Rebecca Consaul : Thank you!!

17:04:04 From Damond (He/Him/His) : Thank you all!!

17:04:09 From Alan Parker : Well done! Thank you!

17:04:11 From Miranda Hanson : Thank you

17:04:33 From Lesley Rossi : Thank you!

17:04:56 From Donna Hepp : Thanks folks! Good session.